

**TALBOT COUNTY
PUBLIC SCHOOLS
EASTON, MD 21601**

**POLICY CODE
10.12
ADOPTED: 06/26 91
REVIEWED: 07/21/10**

STUDENT/PARENT COMPLAINTS/APPEALS PROCEDURE

I. Complaints and Resolution

- A. In the event a problem or concern arises between a student or parent and their teacher or principal, they are encouraged to resolve the difference at the level at which the problem occurs.
- B. The process that is to be used is outlined in Policy Code 11.9, "Public Complaints/Appeals."

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